

GENERAL TERMS OF BOOKING

TARIFFS: Tariffs published by SARL SOGESHPA are not binding and may be subject to change without prior notice. The contractual tariff will be determined during the booking confirmation. The tariff for a camping pitch will include: water, access to the pool as well as access to the sports and leisure facilities. The tariffs for the rentals include the full equipment of the rental, use of gas and electricity.

MODIFICATIONS: Tenants must inform the campsite in writing of any modifications to their stay concerning: the number of participants, the number of vehicles, etc... The contract is named and can only be transferred with the approval of the SARL SOGESHPA.

BOOKINGS: The contract will be binding after final booking. The booking will only be valid on receipt of the booking form, down payment and booking fee (20.00 €). The booking will then be confirmed by the SARL SOGESHPA. The down payment represents 30 % of the total amount of the stay + 20,00 € booking fee per camping pitch or rental accommodation. The balance must be paid 30 days prior to the start of the stay at the latest for rental accommodations and on arrival for camping pitches. If these terms are not respected, the SARL SOGESHPA reserves the right to consider the booking to be canceled, leading to what is mentioned below.

LATE ARRIVALS - EARLY DEPARTURES: Failing a message (phone or email) informing the campsite that the arrival date has changed, the camping pitch or rental accommodation will become vacant 48 hours after the planned arrival date and the full amount of the stay remains due to the SARL SOGESHPA. In this case, no refunds will be done. For camping pitches: claims about the camping pitch must be done with the management, within 48 hours following the arrival. The management will then try to change the pitch to answer the customer's expectations. Failing this, customers must commit to their initial booking and cannot claim any refunds. Camping pitches must be vacated before midday. They must be left clean and without any objects or waste and cannot be subject to any changes (channels, barriers, planting...). For rentals: stays run from Saturday 4 pm to Saturday 10 am. In high season, we highly recommend you to make an appointment for the final check-up. Please do so on the day before you leave at the latest. In low season, arrival and departure days are free, subject to approval by the management.

CANCELLATION - INSURANCE: Cancellations must be done in writing (letter, fax or email). The date of cancellation will be the date of reception of the written cancellation by the SARL SOGESHPA. In case you cancel, the following amounts will be kept of due, to compensate the breach of contract: * An amount equal to 30 % of the stay of you cancel more than 30 days prior to the planned arrival date. * The total amount of your stay if you cancel less than 30 days prior to the planned arrival date. In any case, the booking fee will not be refunded.

PETS: One pet per rental accommodation and 2 pets maximum per camping pitch. Noisy or aggressive pets as well as dogs of the 1st and 2nd categories are prohibited on site. All pets must have a vaccination booklet, tattoo and wear a collar. Pets cannot be left alone in a rental accommodation or on a camping pitch. Pets must be walked outside the campsite and droppings must be cleaned by pet owners. The management reserves the right to exclude the owner(s) of pets whose behaviour would or could cause trouble or danger to third persons. In this case, no refunds can be claimed. Damage caused by pets will be invoiced to their owner or person accompanying the pet.

RENTALS - WARRANTY DEPOSIT: On arrival, a warranty deposit of 200 € will be asked of you. This amount will be handed back to you after the end-of-stay check-up (as a guarantee for possible damage, broken or lost items that have not been notified on departure). You'll find a list with the

inventory in your rental. Anomalies or missing items must be notified as quickly as possible, meaning the day after arrival before midday at the latest, to avoid liability.

CLEANING: A warranty deposit of 80 € will be asked of you on arrival (as a guarantee for the cleaning of your rental). This deposit will be handed back to you when you leave, after a final check-up. If the mobile home is not left in a clean state, the management will keep the warranty deposit for cleaning.

INTERNAL RULES (available upon request at the reception, on the website and displayed at the campsite entrance). Any persons present on the camping site commit to respecting the internal rules, particularly when it concerns the peace at night. The management reserves the right to immediately exclude any person who would lack to respect other holidaymakers and / or the internal rules.

IMAGE REPRODUCTION RIGHT: You authorize Camping Oasis du Verdon to use pictures of you or your children made during your stay, for any type of media and to the purpose of promoting the campsite. You'll agree to the image reproduction right without any.

LIABILITY: Within the limits of its legal liability, the S.A.R.L. SOGESHPA cannot be held responsible in the following cases: Theft, loss or damage of any kind during or after a stay on the campsite. Failing or not functioning technical equipment, failing or closing of campsite facilities. Damage caused by vehicles parked on site, driving on site or outside the campsite. Injuries or accidents that may occur during any of the activities organized on site or outside the campsite. Claims concerning the course of your stay must directly be formulated to the management on site, to enable us to find an immediate solution. Failing this, the stay will be considered to have taken place in a satisfactory way and may therefore not be subject to refund or claims. Possible litigations will be submitted to the competent jurisdiction of Draguignan.